



Where technology and appearance converge to create weather lasting beauty

## INSTALL AMERICA REPORT CARD

### Did We make the Grade?

**Our customer is the focal point of all we do. You are also our most valuable asset. As such, we care about what you think. Please take this opportunity to let us know your level of satisfaction with your home improvement project. Your reply is reviewed by our entire organization to ensure continued satisfaction of our valued customers.**

Yes

No

- |                          |                          |  |
|--------------------------|--------------------------|--|
| <input type="checkbox"/> | <input type="checkbox"/> | Was our sales representative courteous?                                |
| <input type="checkbox"/> | <input type="checkbox"/> | Was our sales representative knowledgeable?                            |
| <input type="checkbox"/> | <input type="checkbox"/> | Was the quality of our product what you expected?                      |
| <input type="checkbox"/> | <input type="checkbox"/> | Was the installation crew courteous and neat?                          |
| <input type="checkbox"/> | <input type="checkbox"/> | Was our work completed on time?  |
| <input type="checkbox"/> | <input type="checkbox"/> | Was our workmanship up to your standards?                              |
| <input type="checkbox"/> | <input type="checkbox"/> | Was your site cleaned up?  |
| <input type="checkbox"/> | <input type="checkbox"/> | Are you happy with your purchase?                                      |
| <input type="checkbox"/> | <input type="checkbox"/> | Would you recommend <b>Install America</b> to your friends and family? |
| <input type="checkbox"/> | <input type="checkbox"/> | Do you know about our <b>Satisfied Customer Referral Program</b> ?     |

### Comments:

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